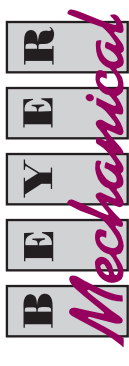




Comfort Plans



AIR CONDITIONING HEATING

BASIC COMFORT PLAN
SILVER COMFORT PLAN
GOLD COMFORT PLAN

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TACL# : A-009950-C

Central Cooling and Heat Pump System:	Basic Plan	Silver Plan	Gold Plan
Accumulator			•
Condenser Fan Blades			•
Condenser Fan Motor			•
Condensate Pump			•
Contactors			•
Crankcase Heaters			•
Defrost Board			•
Defrost Sensor			•
Fan Relay			•
High-Pressure Control			•
Low-Pressure Control			•
Metering Device			•
Potential Relay			•
Rain Shield			•
Refrigerant			•
Refrigerant Driers			•
Reversing Valve			•
Run Capacitors			•
Start Capacitors			•
Thermostat			•
Time Delay Control			•
TX Valve			•
Transformers			•

Plan Pricing	Basic Plan	Silver Plan	Gold Plan
One System Plan Cost Per Month	\$13/mo.	\$20/mo.	\$35/mo.
Each Additional System Per Month	\$8/mo.	\$12/mo.	\$21/mo.

Exclusions: Heat Exchanger, Compressor, Coils, Electric Distribution Wiring to Equipment, Ductwork, Damper Systems, Damage due to Floods, Lightning, Fire and Misuse.

Furnace/Air Handler:	Basic Plan	Silver Plan	Gold Plan
Blower Bearings			•
Blower Belt			•
Blower Circuit Board			•
Blower Motor			•
Blower Motor Capacitor			•
Blower Pulley			•
Blower Shaft			•
Blower Wheel			•
Electric Heat Strips			•
Draft Inducer Assembly			•
Fan Relay			•

Burner Parts:	Basic Plan	Silver Plan	Gold Plan
Burner Orifice			•
Burner Tubes			•
Flame Sensor			•
Gas Stop Valve			•
Ignitor			•
Low-Voltage Transformer			•
Pilot Assembly			•
Pilot Burner			•
Pilot Orifice			•
Pilot Valve			•
Thermocouple			•

Key Features Included:	Basic Plan	Silver Plan	Gold Plan
Heating: Off-Season Check/Service	•	•	•
Cooling: Off-Season Check/Service	•	•	•
Filter Changes (Provided by Owner)	•	•	•
UV Bulbs (Provided by Owner)	•	•	•
Priority Service (If you have any Comfort Plans, you go to the front of the line!)	•	•	•
24/7 Dispatch and Service	•	•	•
Same Day Emergency Service	•	•	•
10% Discount on Repairs	•	•	•
1 yr. Full Warranty on Repair	•	•	•
Discounts on Equipment Purchases	•	•	•
Diagnostic Fees Included		•	•
Refrigerant Included		(2)	•
20% Discount on Repairs		•	•
2 yr. Full Warranty on Repair w/Active Gold Plan		•	•
All Covered Repairs Included			(1)
Filter Changes (Filters Included)			•
UV Bulbs (Bulbs Included)			•
Lifetime Warranty on Repair w/Active Gold Plan			•

(1) All parts and labor for all repairs are covered with the exception of compressors, heat exchangers, coils, refrigerant line sets, electrical distribution and ductwork & damper systems.

(2) Up to 2 pounds.

Controls:	Basic Plan	Silver Plan	Gold Plan
Combination Fan/Limit Control			•
Electronic Ignition Control			•
Fan Control			•
Flue Damper			•
Fuses (inside unit)			•
High-Limit Control			•
Ignition Leads			•
Thermostat			•

Terms and Conditions

1. Customer agrees to promptly notify Beyer of any unusual operation conditions of the subject equipment. Said customer further agrees to promptly notify Beyer of any malfunction or suspected malfunctions in the equipment and to report same promptly to Beyer at its office. The customer understands that Beyer can be reached 7 days a week, 24 hours a day, 365 days a year.
2. Purchase of this agreement does not guarantee that the covered equipment will not fail.
3. Customer agrees not to move or relocate equipment from locations covered under this agreement without written consent of Beyer. Beyer may cancel agreement or refuse to service equipment moved or relocated.
4. If the equipment requires the use of water either re-circulated or otherwise, the water thus used may be or may become contaminated or caused mold or corrosion that can not be predicted in advance. Beyer hereby assumes no liabilities for either the quality or condition of the water or for any damage that it may cause to the subject equipment. Customer understands that this agreement does not cover the replacement or repair of any part of the subject equipment which is caused by water contamination, corrosion, mold, or any other cause attributed to the use of water by equipment, whether as ordinary wear and use or otherwise.
5. Any changes, adjustments or repairs made to subject equipment by others unless authorized by or approved by Beyer in writing shall terminate its obligation hereunder.
6. This agreement covers only reasonable and ordinary use of the equipment in questions. Any repair or replacement that is caused either by the customer's failure to use reasonable care in the operation of the equipment or the failure by the customer to report any malfunction or suspected malfunction in the equipment is not included in this agreement and shall be paid for by the customer in accordance with Beyer.
7. This agreement applies to the equipment enumerated on the equipment list and not to fixtures in which they are contained, nor to plumbing, electrical, wiring, casting, pans, nor to deterioration of housing casings, frames or other items due to corrosion. This agreement does not include repairs made necessary as a result of fire, water, mold, accident, negligence, acts of God, labor disputes, freeze ups of any kind, or to any repairs or replacements if caused by the negligence or want of care of the Customer in maintaining the equipment. Beyer assumes no liability for delays or failures thereunder caused by any of the foregoing or for any causes whatsoever for damage resulting from delays in performing the services hereunder or for any consequential damage whatsoever. If repairs or adjustments require any alterations or additions to structure or property, the Customer will obtain written consent of Beyer thereof prior to the performance of such work.
8. Beyer reserves the right, in its sole discretion, to schedule tune-up dates.
9. This plan will automatically renew unless cancelled by customer within 30 days of renewal date, or it may be cancelled or changed any time before service is rendered.
10. Heat exchangers, evaporator/condensing coils and compressors are not covered under this agreement. Any repairs not included will be performed at our normal rate.
11. Replacement of compressors, heat exchangers and coils are not covered, nor is work on related systems such as chimneys, ducts, household gas/electric supplies or system modifications.
12. Adjusting of airflow will be done at the time of maintenance service. Balancing of the system is additional.
13. You may only cancel this agreement without penalty or obligation within three business days from the date of sign up.
14. Beyer shall not be liable for any loss, damage, consequential damages, negligence, breach of agreement or any other damages of nature based upon express warrant, implied warranty or other legal theory due to the non-operation of malfunction of the equipment unless said malfunction or non-operation of said equipment is due solely to the negligence of Beyer.
15. The express warranties contained herein are in lieu of any and all other warranties, express or implied, including any warranty of merchantability or fitness for the particular use. Without limitations, Beyer shall not be liable upon any warranty thereof express or implied, regarding manufacturer or operation of any equipment installed by it with the exception that Beyer shall cause same to be repaired in the event of faulty operation or malfunction of said equipment and shall be liable for no other damages, except as specified herein. Beyer thus disclaims any implied warranty of any nature whatsoever.
16. Beyer shall not be responsible for any delay or failure to render services or to make delivery of any merchandise as set forth herein due to Federal, State, or Municipal actions or regulations, strikes or other labor troubles, fires, embargoes, accident, a war or any other causes, contingent to or circumstances beyond the control of Beyer and/or which make the fulfillment of this agreement impractical. ON removal of the cause of such failure of interruption, performance shall be resumed pursuant to the term as set forth herein.
17. The standard of workmanship hereunder shall be that which is reasonable and customary in the industry.
18. The full agreement price shall be due and payable immediately upon execution of this agreement. Customer agrees to make all payments and prescribed herein promptly what due at the office of Beyer.
19. The customer agrees to pay as an additional to the price herein above set forth, the amount of any present and future taxes or any other government charges no or hereafter imposed by existing or future laws with respect to the transfer, use ownership or possession of the equipment to which the agreement relates.
20. You are purchasing the agreement for the equipment at the location listed. If you move, the plan is transferable to the new owner, however it is non-refundable.
21. For new service plan customers, Beyer reserves the right to decline a service agreement at the time of the first maintenance call. In that case, payment will be refunded and invoices cancelled.
22. No Service will be rendered to a customer with a past due account.
23. Drain lines will be tested at the time of precision tune-up on the equipment that is covered under this agreement. Beyer will not be liable for any water leaks or damages that are a result of a water leak that may occur after 30 days of the Tune-Up.
24. Beyer will not be liable for any water damages that may occur due to improper installation of water producing equipment, such as condensing furnaces and humidifiers located in an unconditioned space.
25. Accessories will not be covered unless purchased and paid for, with a heater or air conditioner agreement.

Precision Heating Tune-Up and Safety Check

Furnace:

1. Test Carbon monoxide levels of furnace.
2. Clean and adjust burners and inspect gas valve.
3. Inspect and test thermostat operation.
4. Lubricate all motors, bearings and fans (if applicable).
5. Inspect and test pilot assembly.
6. Test and adjust operation of safety and operation controls.
7. Inspect flue pipe and heat exchanger.
8. Check blower motor (and belt, if applicable).
9. Test and tighten all wiring connections.
10. Replace Filters (Owner Provided).
11. Flush condensate drain to protect against overflow.
12. Test temperature rise between return and supply air.
13. Inform customer of equipment condition, and recommend any necessary repairs.

Precision Cooling Tune-Up and Safety Check

1. Lubricate all moving parts, such as blower motor and condenser fan.
2. Check suction and discharge temperature and pressure.
3. Add up to two pounds of refrigerant at no charge with Silver Plan (unlimited refrigerant under Gold Maintenance Agreement).
4. Test temperature rise between return and supply air.
5. Flush condensate drain to protect against overflow.
6. Clean outdoor condenser coil.
7. Check blower motor (and belt, if applicable).
8. Adjust blower speed as needed.
9. Safety test all controls for proper operation.
10. Test voltage and amperage in all motors, and test for worn bearings.
11. Test operation and condition of compressor contacters.
12. Inspect start and run capacitors and relays for bulges, rust and leaks.
13. Test and tighten all wiring connections.
14. Inspect and test thermostat operation.
15. Replace Filters (Owner Provided).
16. Inform customer of equipment condition, and recommend any necessary repairs.